



Disaster Recovery Procedures for all APWI Products

Backup

- 1) Save your current Queue configuration by going to the File menu and selecting Save Queue File As. Remember this file name.
- 2) Copy the entire Product directory to a CD or other backup media. Make sure that the Rainbowssd539.exe file from the installation CD is included
- 3) Write down all System information from the current machine. This includes the Machines name, IP address, printers shared names, and anything else that will effect how this machine is seen from the network.
- 4) Store all this information some place safe along with the Disaster Recovery Dongle obtained from American Printware.

Restore

- 1) Copy the Product directory from the CD or other backup media onto the harddrive of the new machine
- 2) If you used a CD you will need to remove the Read Only flags from all the files. To do this open a Command Prompt, go to the directory of the APWI product and issued the following command: `ATTRIB -r *.* /s`
- 3) Install the Disaster Recovery Dongle onto the Parallel port of the new machine
- 4) Run the Rainbowssd539.exe that we copied onto the CD at backup time
- 5) Change the network settings of the new machine to match the settings from the old machine. This includes the Machines name, IP address, printers shared names, and anything else that will effect how this machine is seen from the network
- 6) If you were using the APWI Port monitor then you need to go to the root directory for the product and run the ADDxxxMN.exe file (xxx = three character product id) to reinstall the APWI Port Monitor and then make sure that all appropriate printers are using it
- 7) Create a shortcut for the executable. Right click on the new shortcut and at the end of the command line you need to add the parameters `-i` and `-Y`
- 8) Start the product
- 9) Go to the file menu and load your Queue file by selecting Load Queue file and selecting the file that we saved in step 1 of the backup process
- 10) You should be in production at this point